

# **Progressive Education Society's** Modern College of Arts, Science & Commerce Ganeshkhind, Pune – 16 **End Semester Examination: Jan.2023**

**Faculty: Commerce** 

Program: BBA (Computer Application): Semester: I

Program (Specific): BBACA07 Course Type:CC Max.Marks: 70 Class: F.Y.B.B.A.(CA)

Name of the Course: Principles of Management

Course Code: 22-BBCA114 Time: 3 Hrs.

Paper:

### **Instructions to the candidate:**

- 1) There are 4 sections in the question paper. Write each section on separate page.
- 2) All Sections are compulsory.
- 3) Figures to the right indicate full marks.
- 4) Draw a well labelled diagram wherever necessary.

#### Section A

Q1) Write Short Note (any 3)

15 marks

- 1. Describe the contribution of F.W. Taylor
- 2. Illustrate the concept of stress management.
- 3. Interpret the concept of "Management is an Art"
- 4. Discuss the concept of "Total Quality Management".
- 5. Explain the Concept of Management of Change.

**Section B** 

Q2) Answer the Following Questions in 50 words each (any 3)

15 marks...

- 1. Describe the Concept of 'Knowledge Management'
- 2. Explain the importance of Motivation.
- 3. Discuss the contribution by Peter Dracker in management.
- 4. State the Role of J.R.D. Tata.
- 5. Illustrate about N.R. Narayana Murthy.

#### Section C

Q3) Answer the following Questions in 200 words each (any2)

20 marks

- 1. Describe critically examines the Herzberg's two factor theory of motivation.
- 2. Discuss the Contribution of Human Relation theory as developed by Elton Mayo.
- 3. Define planning. Explain the process of planning.
- 4 Explain the various characteristics of Management.

## **Section D**

Q4) Answer the Following Question in 300 words (Any one)

20 Marks.

- 1. Define Management? Explain the functions of Management.
- 2. Illustrate the meaning of Motivation? Critically examine the hierarchy of needs as advocated by Maslow with its diagram.